

Date: 03/15/2017

Product: LA GARD Basic, AuditGard, and ComboGard Pro

Subject: Reboot Procedure

Bulletin #07

Overview

These instructions outline a reboot procedure to be used when complete removal and restoration of power is not possible due to an inaccessible power source typically inside the locked safe. Most LA GARD locks are powered by a battery which is located in the entry unit and accessible from the front of a container. These locks can be rebooted by simply removing the battery and replacing it. LA GARD locks can be installed with an alternative power source that is located inside the container. Under these conditions the power cannot be interrupted if the container cannot be opened.

When is it appropriate to reboot the lock?

A complete reboot of an electronic lock may re-establish communication between the entry unit and lock and should be attempted prior to drilling and removal of a lock and entry unit if the lock is demonstrating a failure to respond to a known working entry unit.

Limitations

- This process does not reset programmed features, codes or user settings.
- This process will not allow the lock to be opened without the entry of a valid combination.
- This process requires the disassembly of the entry unit and should only be used as a preemptive alternative to drilling and removing the lock and entry unit.

For the 3035 and 3125 Entry Units Only:

Tools Recommended:

- Small Flat Head Screwdriver or Prying Tool.
- Conductive Metal Wire

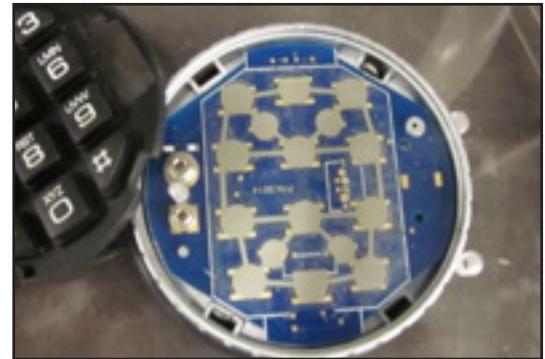
Instructions

1. Using the screwdriver or prying tool, remove the enter bezel from the entry unit.

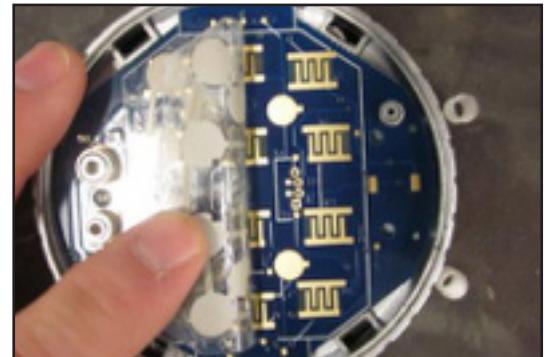
NOTE: There are 4 connecting tabs located at the 1, 3, * and # keys. Begin by prying upward from the key to simplify the removal.



2. Remove the rubber keypad.



3. Carefully remove the Mylar membrane to expose the contacts.



4. Use a conductive metal wire to create a connection between electrical pad 4 and electrical pad 1 as shown.

Hold this connection in place for several seconds.

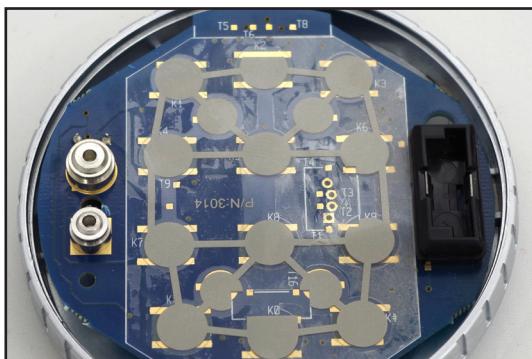
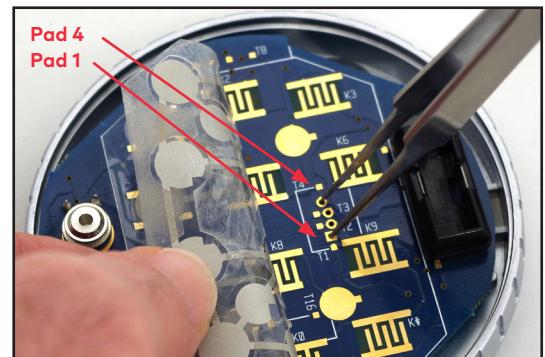
Release the connection.

The entry unit should beep and the LED should flash signifying the reboot.

5. Re-install the Mylar membrane and rubber keypad.

6. Enter a valid combination and open the lock.

7. Reassemble the Entry Unit.



For any additional questions regarding this procedure, please contact our Customer Support at customerservice@kml.kaba.com.