Product Information

Axessor Apexx CIT Release Notes
Software Version: 2.0.89
Firmware Version: 2.1.20
App Version: 2.1.5

Introducing Axessor Apexx CIT

Axessor Apexx CIT provides all the multi-lock flexibility of Axessor Apexx IP with the addition of OTC and ICS functionality that is completely keyless via code management and dispatching from the Apexx Series Software and secure dormakaba Safe Locks mobile app. The combination of Multi-Tenant and Owner Modes plus network functionality makes Axessor Apexx CIT the new top product of the family for multi-lock flexibility.

What's included in this release:

- New firmware and software updates for Apexx
- New dormakaba Safe Locks App for Apexx

New Apexx features:

- 4 Additional Tenants available per Lock System
    - Tenant 1: Bank Mode, OTC and/or ICS
    - Tenant 2-5: OTC and/or ICS
        - If Tenant 1 uses OTC and/or ICS in addition to Bank Mode the system will be limited to 4 total tenants

- One Time Codes available
    - With and without expiration
    - Standard or ICS dispatching
    - Individual and Dual Mode

- Creation of optional primary owner for system management
    - Without primary owner the tenant admins share responsibility

- Ability to activate or remove additional tenants
- Ability to transfer ownership to another provider
- Dual Authentication with a Static and OTC User
- Interlocking functionality to define order for opening or closing locks

- Addition of Tamper Input function on eBox
- Additional Language Support:
    - Polish
    - Hungarian
    - Turkish
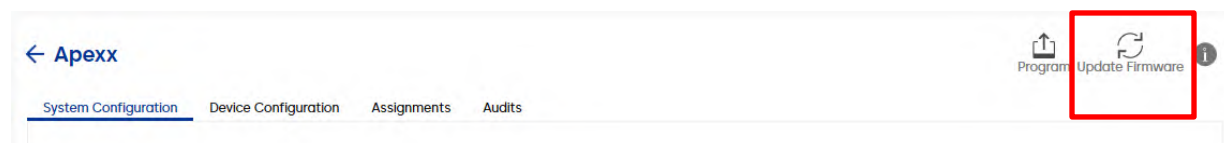   - Czech
    - Slovenian

New dormakaba Safe Locks App:
- Allows One Time Codes and Routes to be dispatched to app in place of traditional route sheet
- Allows users to request One Time Codes from software

------------ How to Update the Apexx Firmware ------------

Update the Firmware (FW) for a <u>Connected</u> System

Keypad, Lock, and eBox firmware can be updated using the "Update Firmware" button, found on the Lock Systems details screen.

To perform a Firmware update, do the following:

1. From the main menu, click **Locks > Lock Systems**.
2. From the Lock System Search screen, locate the name of the Lock System whose device firmware you want to update, and click the **Edit** button.
3. Click the "**Update Firmware**" icon, located at the top right of the screen.
4. In the Firmware Update window, use the drop-down menu to select your Connection type (**Network**, or **USB**).
5. In the Firmware Update window, use the drop-down menu to select your "**Firmware File**" (the .zip folder containing the firmware files). If your firmware file does not appear in the list, navigate to the Firmware Management screen to manage your firmware files.
6. Click the "**Update Firmware**" button. The Firmware Update process will begin and will conclude after several seconds (the time will vary depending on the size of your lock system).

Update Firmware (FW) for a <u>Local</u> USB System

Keypad and Lock firmware can be updated using the "**Update Firmware**" button, found on the USB Communication screen.

To perform a Firmware update **via USB**, do the following:

1. From the main menu, click "**Locks**" > "**USB Communication**"

2. Follow the steps described above to connect your lock system to the computer running the Apexx Series Software.
3. Click the "**Update Firmware**" icon, located at the top right of the System Configuration screen.
4. In the Firmware Update window, use drop-down menu to select your "**Firmware File**" (the .zip folder containing the firmware files). If your firmware file does not appear in the list, navigate to the Firmware Management screen to manage your firmware files.
5. Click the "**Update Firmware**" button. The Firmware Update process will begin, and will conclude after several seconds (the time will vary depending on the size of your lock system).

Setting Up Primary Administrator and Tenant Administrators:

NOTE: The Primary Administrator and Tenant Administrators can only be managed at the keypad and do not interact with the software at this time.

- The Primary Administrator will be assigned ID "000" and cannot have the PIN reset if lost or forgotten.
- The Tenant Administrators will be assigned IDs "001-005" and can only have their PIN reset by the Primary Administrator if lost or forgotten.
    1. **For new Apexx Systems start with Step 2**. For existing Apexx Systems, use your administrator ID and PIN to access Advanced Menu on Keypad
    2. Select "**Add Primary Admin**" and follow prompts
    3. Select "**Manage Tenant Admin**" and follow prompts to assign lock access and bank mode

How to Update Apexx Software

- Download and follow all instructions in the update installer.

Note: If your current software is below version .42 please contact dormakaba for installation update instructions.

To receive software and firmware update please email Commercial.Safe.Lock.Order.AMER@dormakaba.com with the request and include your Sales Order Number or Serial Numbers from your license.

How to install dormakaba Safe Locks App

- Search dormakaba Safe Locks in the Apple App Store or Google Play Store and download to your device
- The app supports iOS 15+ and Android 8+ devices

Sign up to stay informed about future Axessor Apexx Series software and firmware updates. https://dormakaba-safelocks.link/ApexxSeries

Any questions? We would be happy to advise you.
Contact us: sales.safelocks.us@dormakaba.com

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