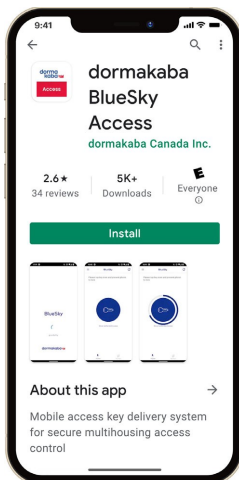**dormakaba**

APP INSTALL

1 Using the Apple Store or Android Play Store, search for "BlueSky Access" app. Install the app and open it. You may be prompted by your mobile device to allow push notifications and BLE communications. Select "OK" if prompted.


Step 1

2 On the first screen of the BlueSky app, select the country for your mobile phone number, and then enter the mobile phone number. Review and accept the Terms of Use. Click on Register. You will receive a code by text message. Please note, charges may apply from your service provider for received text messages.

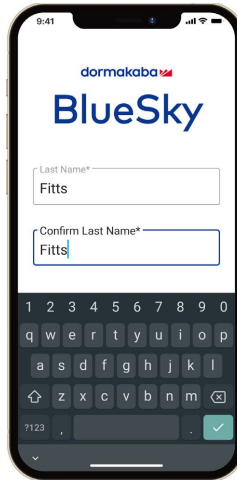**3** Next, enter the code to complete the validation process. Click OK
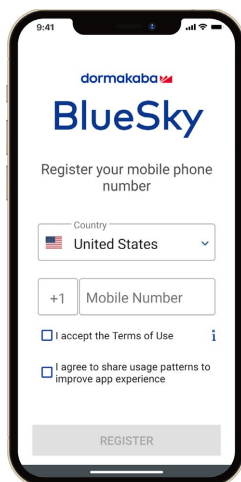
Step 2
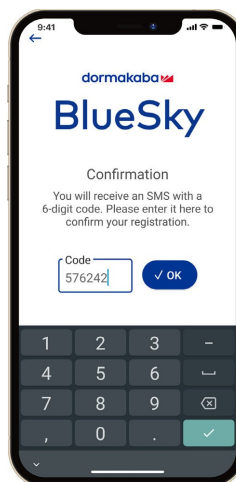
Step 3

4 On the next screen, enter your last name and confirm. This must be the same last name as used when renting the apartment. A validation check will be performed using this last name before receiving a key on the app.
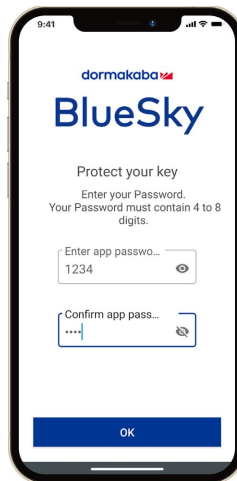

Step
4

5 The app will ask you to enter a password for the app. Please enter a password and confirm.
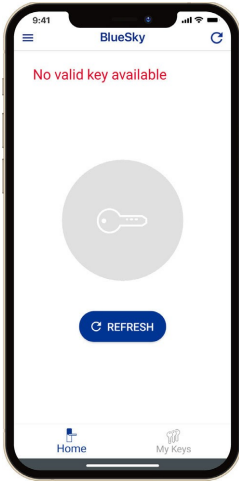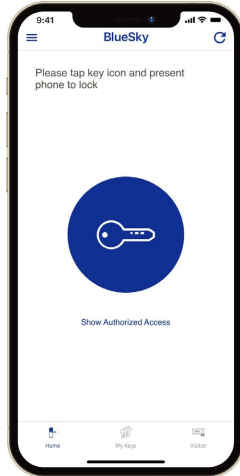

Step
5

APP INSTALL

6 After completing the previous step, you are ready to receive keys.

6a Once a key is issued for your device, tap on the refresh button. This will display the key. Alternatively, the app may refresh automatically and display the key.

6b Note that "Apple Pay" cannot be used while the BlueSky app is open on the mobile device.

6c If you receive a message stating that Bluetooth is disabled on your phone, then you must enable Bluetooth per the directions from your mobile device manufacturer.
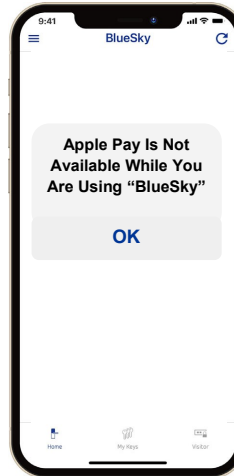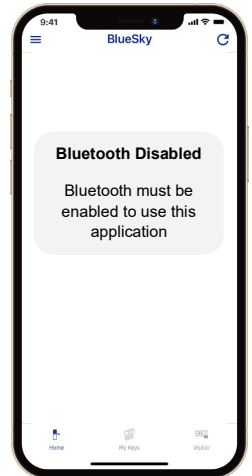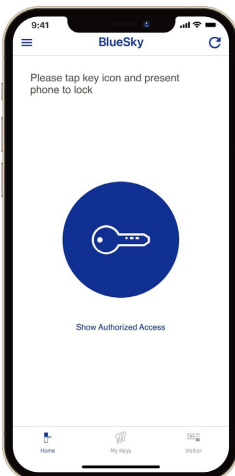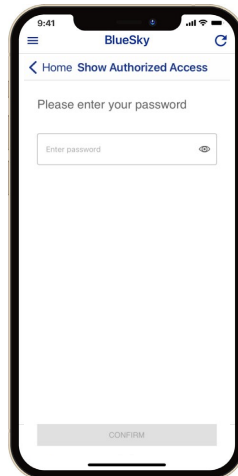
Step 6

Step 6a

Step 6b

Step 6c

---

7 To see the unit number for your key, click Show Access Authorization link.

7a The app will then ask for your password, then confirm.

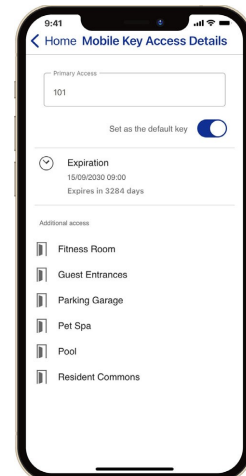**7b** You will then be shown your accessible unit number and additional access points.

Step 7

Step 7a

Step 7b

APP USE

1 To unlock a lock, tap on the key image and touch the mobile phone to the reader of the lock. You will see a yellow light on the lock confirming communication to the lock. You will have 10 seconds after tapping a key to present your phone to the lock.

1a If the phone is presented to the correct lock, the lock will unlock and a confirmation message will be shown on the phone screen.

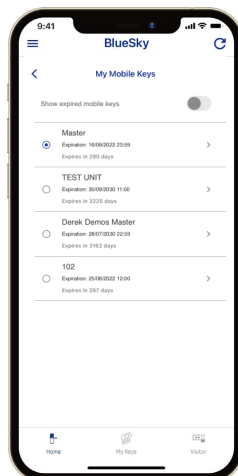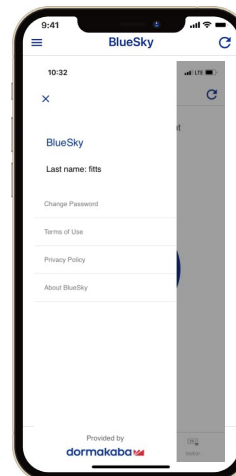**1b** If there are any errors, a failed message will display.
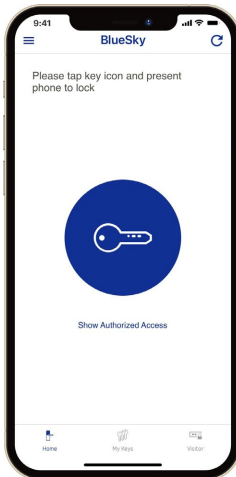
Step 1
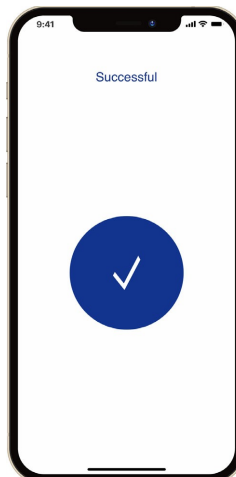
Step 1a
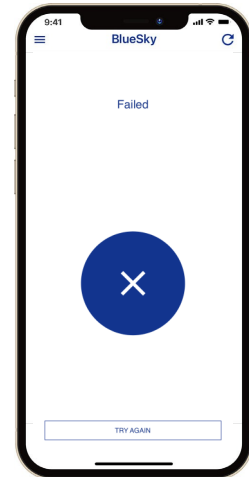
Step 1b

2 (Optional) If you have keys for multiple locks then you may select the appropriate lock from the list of My Mobile Keys.

3 (Optional) There is an option to change your password. To do so, click on 3 lines in top left corner then click on the Change Password link.

Step 2

Step 3